

## Aruba

Medical treatments on Aruba take place chiefly in the Dr. Horacio Oduber Hospital (HOH) in Oranjestad. Various specialists are employed by this hospital.

For medical referrals to Aruba, the ZVK works together with different partner organisations, such as the transport company Armada Port Agency, the medical transporter Lite Life and Care4Care.

## Your trip

The ZVK will make arrangements for your trip to Aruba with special charter flights. We kindly ask you to read the brochure "ZVK Charter Flights" before your departure. Your travel documents, as well as the documents related to your consultation or treatment, can be picked up at the ZVK office at Kaya Grandi 91.

## Arrival on Aruba

You will land on Aruba either at the Reina Beatrix Airport or the General Aviation Terminal. If your physician gives you a referral for a wheelchair, it will be reserved and ready for you when you exit the aeroplane. Insured persons eligible for special transport will be received at the airport by Lite Life. Other insured persons and companions will be received by ARMADA Port Agency. Your free transport with ARMADA Port Agency must be arranged at least two days beforehand.

#### Transport

The ZVK will arrange for free transport from and to the airport, your medical appointments and your accommodations. If you require special transport, this will be arranged for you by the ZVK. Your physician will state this in the referral request.

# Accommodations

If you must stay on Aruba for your treatment, you and your companion may be eligible to stay in a hotel, or with family or friends. This will be arranged in consultation with the ZVK. The ZVK has a number of accommodations available on Aruba. Depending on availability, accommodations will be reserved for you after consulting with you, or you may choose to stay with family or friends, the Own accommodation. If you have a companion, he or she will stay in the same room. You can inform the ZVK if you wish to have a room with separate beds.

## Reimbursements

The ZVK will deposit your reimbursement for the expenses of food and drink on Aruba into your bank account prior to your departure. The daily reimbursement payments for your companion, if any, will also be deposited into your bank account. If you are staying with family or friends, you will receive an accommodation allowance.

# Contact details:

Armada Port Agency Tel: +297 582 5447 + 297 749 8415 (after office hours)

Lite Life Medicab N.V. (For special medical transport only) Tel: +297 585 9764

You will receive more information about the logistics of your medical referral from your ZVK office. During office hours the ZVK can be reached at the toll free telephone number o800 1888 or +599 7158800. For medical matters concerning your referral, contact your referring specialist or physician.